



## Frequently asked questions...

### Magnetic mount - how strong is it?

The magnetic mount has been tested at 20 pounds of strength.

Driven over 1200 km, mounted on the outside of a door at speeds up to 170km/h have proven that the mount and stick remain secure and will not move, shift or fall off even under these extreme driving conditions. Procureit does not warrant the goods from loss.

### LED Indicator

#### Red

Solid - Memory is Full - need to download

Flashing Steady - Obtaining GPS connection(s)

#### Green

Solid - Obtaining GPS fix Flashing intermittently - GPS fix obtaining unit is recording

### Can the TrackStick products work on a MAC?

Currently we do NOT support the MAC operating system.

### What is the Difference between the TrackStick II, Pro & Super?

What is the difference between the TrackStick II, Pro and SuperTrackStick?

<b>TrackStick II**</b>	<b>Super TrackStick**</b>	<b>TrackStick Pro**</b>
1 MB Memory (must be erased when full)	4 MB Memory ( when full must be erased when full)	4 MB Memory (cyclic recording)
Records speed, distance, elevation lat. long.	Records speed, distance, elevation, lat. long & ambient temperature	Records speed, distance, elevation, lat. long & ambient temperature
On/Off switch	On/Off switch with motion sensor which powers off when motion is not detected	Powered by 12 volt cigarette lighter adapter or can be hardwired to any 12 v power source
Battery life up to 2-7 day*	Battery life: Up to 4-10 days*	N/A

Includes Belt Clip (Magnetic Mount sold separately)

Includes belt clip and magnetic mount

Includes permanent mounting bracket

## Where Can I Purchase? Do you have a Store?



The GPS TrackStick is available for sale in Australia online at [www.trackstick.com.au](http://www.trackstick.com.au). For current resellers and retail outlets near you please contact [sales@trackstick.com.au](mailto:sales@trackstick.com.au)

## Will the Trackstick work in Australia and New Zealand?

The Trackstick range of products will work worldwide!

## How good are Google Earth and Google Maps in Australia?

Have a look at below sample outputs and judge for yourself!

The screenshot shows the Google Maps interface. At the top, the search bar contains the coordinates "-27.3751 153.0771" and a "Search Maps" button. Below the search bar are links for "Search the map", "Find businesses", and "Get directions". The main map area shows an aerial view of a residential neighborhood. A green pin is placed on the map, and a data popup is displayed above it. The popup contains the following information:

- Coordinates: **-27.375100, 153.077100**
- Coordinates: -27° 22' 30.36", +153° 4' 37.56"
- Links: [Get directions: To here - From here](#), [Search nearby](#), [Save to My Maps](#)

-27° 22' 30.36", +153° 4' 37.56"

[this my default location](#)



Internet

100%



e.g., "10 market st, san francisco" or "hotels near lax"

-27.3751 153.0771

Search Maps

Search the map

Find businesses

Get directions

Search Results

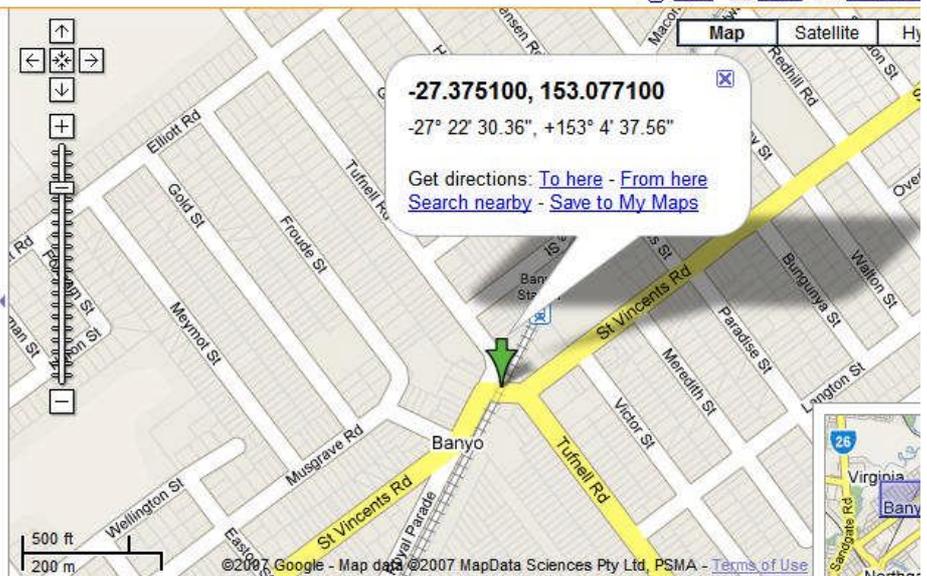
My Maps

Print Send Link to



-27° 22' 30.36", +153° 4' 37.56"

[Make this my default location](#)



Done

Internet

100%

Hi would like to produce a video snapshot of my travelled route, can this be done?

Yes, you will need to subscribe to Google Earth Pro for this feature.

## How do I zoom in, zoom out, tilt, and navigate in Google Earth?

Try here for starters [http://earth.google.com/userguide/v4/ug\\_toc.html](http://earth.google.com/userguide/v4/ug_toc.html)

## Will the Track Stick work with Windows Vista?

The Trackstick range of products will work on Vista 32bit but NOT Vista 64bit

## How do I know I have the latest software version?

The latest version of the software is available from [www.trackstick.com](http://www.trackstick.com)

## What does the Trackstick Manager console look like?

Date	Time	Latitude	Longitude	Altitude	Temp	Status	Course	GPS Fix	Signal	Map Link
Monday, September 24, 2007	06:40 AM	-27.3751°	153.0771°	0.0 m	31.6°C	0 kph	N	Y	4	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:40 AM	-27.3756°	153.0767°	0.0 m	31.6°C	40 kph	SW	Y	4	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:40 AM	-27.3762°	153.0759°	0.0 m	31.4°C	56 kph	SW	Y	4	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:40 AM	-27.3768°	153.0750°	0.0 m	31.4°C	60 kph	SW	Y	4	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:40 AM	-27.3774°	153.0741°	2.5 m	31.5°C	56 kph	SW	Y	5	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:40 AM	-27.3780°	153.0733°	4.7 m	31.6°C	51 kph	SW	Y	5	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:40 AM	-27.3786°	153.0724°	7.9 m	31.5°C	55 kph	SW	Y	5	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:41 AM	-27.3792°	153.0715°	12.2 m	31.7°C	55 kph	SW	Y	5	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:41 AM	-27.3798°	153.0706°	15.9 m	31.7°C	55 kph	SW	Y	5	<a href="#">Google Maps</a>
Monday, September 24, 2007	06:41 AM	-27.3805°	153.0697°	19.7 m	31.5°C	54 kph	SW	Y	5	<a href="#">Google Maps</a>

## Will changing record interval affect battery life?

The record interval is adjustable to anything in between 1 and 15 minutes. This is used to save memory and will not extend battery life.

## What are the sensitivity adjustments on the device properties screen?

Motion: The motion setting is simply and invisible fence that the Track Stick uses as a reference to know when it is in

motion. Increasing this area will make the Track Stick record less locations. Decreasing it will cause the Track Stick to record locations closer together. GPS Wobble: This is used to adjust the sensitivity to motion when the Track Stick is not moving. Increasing this setting will delay the Track Stick response time when a person or vehicle begins to move again.

## Where is the best location to place the Track Stick in a vehicle?

The front dash with the embossed globe facing the sky is the best spot. The glove compartment or under the dash without any metal between it and the sky are also good places. The speaker shelf behind the rear seats is another great place. Anywhere there is no metal placed between the Track Stick and the sky, inside a plastic bumper fastened with cable ties has produced magic results. Some customers have reported the Track Stick work fine under car seat or under the car with magnetic mounts, but it is not recommended for reliable operation.

## How long do the batteries typically last?

### **Super**

4-10 days

### **TrackStick II**

2-7 days

### **PRO**

Not applicable (12-24v)

### **TrackStick Economy**

1-2 days

### **Battery life will vary depending on the following:**

Type of battery - alkaline, NI-Mh , or lithium

Whether the unit has a GPS fix or not - more battery power is consumed when trying to obtain a gps fix –

Extended periods of trying to locate satellites will significantly drain the battery

Memory is full needs to be erased - when full the LED indicator will remain a steady red consuming more power and will also significantly drain the power.

Power mode - full power or power saver mode

Real time testing in perfect conditions; using lithium battery's, constant clear view of the sky, low power mode, and regular memory dumps had achieved battery life of up to 6-8 weeks.

## Can I use the Trackstick products on my boat?

We have lots of users who have used the Trackstick products on their marine vessels, below is a sample of output taken at Pumicestone Passage, Bribie Island

